

Waste Solutions



Keeping you up-to-date on your local waste management



shanks.east london

Rethinking Rubbish

Disposing of our rubbish is now a national as well as a local problem. With the amount currently being produced by households up and down the country continuing to grow there is a real need to re-think the way we deal with our rubbish. This is a process now taking shape in your area.

Following a tendering process stretching back almost two years, Shanks Waste Services and the East London Waste Authority (ELWA) have sealed a deal which will see recycling rates in this area rise dramatically over the next 25 years in line with targets set by the government.



The new joint venture company - trading as shanks.east london - is working in partnership with ELWA and the London Boroughs of Barking & Dagenham, Havering, Newham and Redbridge to deliver a contract which includes large scale investment and the creation of many new jobs.

Allan Barton, Managing Director of shanks.east london says that proposals will work towards ending the boroughs historical dependence on landfill. He said: "Our aim is to divert more than 67% of rubbish away from holes in the ground by 2016 and ensure that government recycling targets are met and exceeded.

"Our innovative solution involves minimising the amount of waste we produce, the introduction of kerbside recycling to all

households and significant redevelopment at all Civic Amenity sites, which are to be renamed Reuse and Recycling Centres (RRCs). We will also improve recycling facilities and bring forward proposals to install Biological Materials Recycling Facilities (Bio-MRFs) at Jenkins Lane and Frog Island." (See *inside* for more details).

He added: "shanks.east london is investing over £100 million over the next 25 years and up to 100 new jobs will be created in the first five years of the operation.

In this area of east London we produce over 1/2 million tonnes of rubbish a year, of which currently almost 90% is sent directly into landfill. There is no way this can continue and, with the public's help we can put an end to this."

WHAT'S ON THE HORIZON

Since shanks.east london was created on Christmas Eve 2002, much has been done to meet the demands of the company's contract with the East London Waste Authority. The next five years promise to be an exciting time and you will be hearing a lot from us.

In this newspaper you will find lots of information about how our operations will develop over the next few years. We also promise to work with local communities and keep them informed.

shanks.east london will:

-  communicate regularly with local people
-  set up Community Liaison Committees for residents living in close proximity to our sites
-  encourage local people to work closely with recently appointed Community & Education Liaison Officers (CELOs) to help spread recycling messages
-  undertake significant redevelopment of Civic Amenity sites – which will be renamed Reuse and Recycling Centres (RRCs)
-  ensure progressive increases in the recycling rate
-  produce an annual report which will address the successes of the year and those areas in need of more work, focusing on the community and local environment.



Smart technology

shanks.east london is proposing significant redevelopment at Jenkins Lane and Frog Island which will see the installation of Biological Materials Recycling Facilities (Bio-MRFs). This innovative process uses 'smart technology' to separate out recyclable materials efficiently and effectively.

Frog Island

Bordered by a variety of light and heavy industry, Frog Island is located on the north bank of the River Thames roughly 1.5 Km south-west of Rainham. The site, known to locals as the 'Ferry Lane Industrial Area', can be accessed via Creek Way and Marsh Way with good links to the A13.

The site is currently used as a bus and lorry park.

The Proposal

The proposal for Frog Island is primarily designed to manage the rubbish produced by people living in the boroughs of Havering and Barking & Dagenham. The proposal includes:

- Three Bio-MRFs to dry and stabilise rubbish
- A new Materials Recycling Facility to recover materials for recycling
- A new Visitor and Education Centre

- A reception and administration building.

The Recycling and Recovery Process

The whole process takes place inside fully enclosed buildings. Refined and developed in Italy, the Bio-MRFs use innovative technology to separate bags of recyclable material. Any remaining waste is shredded and dried before going through a final process to recover any



An artist's impression of the Frog Island Bio-MRFs

material that may have escaped the initial separation.

Investment and Employment

The new facilities represent an investment of many millions of pounds and will generate 57 new jobs.

Traffic and Transport

With good links to the A13, access to the proposed facility will be from Creek Way and Marsh Way. This means lorries will not need to go through residential areas.

Architecture and Design

shanks.east london is sensitive to the location of the site within the Thames Gateway, and its high profile river frontage. See the artist's impression above

A new look for your local rubbish site

The local rubbish site in your area is set to receive a multi-million pound upgrade to promote and facilitate recycling.

In the coming months, shanks.east london will spend £4.1 million redeveloping sites at Frizlands Lane, Dagenham, Jenkins Lane, Barking, Gerpins Lane, Upminster and Chigwell Road, Woodford. The upgraded sites will be renamed Reuse and Recycling Centres (RRCs).

The improvements to the sites will include:

- new, covered tipping areas
- an increase in the range and number of recycling banks
- improved traffic flow system to help put an end to long queues during busy times.

There'll also be fully trained staff to assist the public and encourage people to think about which materials they can recycle.

Developments are currently underway at Frizlands Lane

and Jenkins Lane, with work due to be completed by early 2004. Work on the other two sites will commence in the autumn and be completed by spring 2004.

The sites will remain open during redevelopment, but there may be some inconvenience to users of these sites. shanks.east london would like to take this opportunity to apologise for any inconvenience this may cause.

Did you know...

- ♻️ That by recycling one tonne of paper you save 17 trees, 6,953 gallons of water, 463 gallons of oil and 4,077 kilowatt hours of energy?
- ♻️ That glass is 100% recyclable without any loss in quality, no matter how many times it is recycled?
- ♻️ That one bottle bank holds up to 3,000 bottles?
- ♻️ That between 8 and 9 million disposable nappies are thrown away each day in the UK and it takes around 500 years for each one to decompose?

to tackle rubbish

Jenkins Lane

The site at Jenkins Lane is an existing waste management facility which includes a Refuse Transfer Station and a Civic Amenity site. The site, which has been in operation for over 20 years, has no immediate residential neighbours and can be accessed via Jenkins Lane direct from the A13.

The Proposal

The proposal contains a mix of sustainable waste management facilities primarily designed to manage rubbish from Newham and Redbridge. The proposal includes:

- A single MRF to capture materials for recycling
- Three Bio-MRFs to dry and stabilise rubbish
- Redevelopment of the Civic Amenity site to form a Reuse and Recycling Centre (RRC)
- A new Visitor and Education Centre.

The Recycling and Recovery Process

The process is identical to the one which will operate at Frog Island.

Investment and Employment

The facilities at Jenkins Lane represent an investment of many millions of pounds and will generate 42 new jobs.

Traffic and Transport

With direct access to the A13 via Jenkins Lane and current plans for the Thames Gateway Bridge, there will be no significant increase in traffic.

Architecture and Design

The proposed scheme will improve the visual amenity of the existing site. Buildings will be constructed to the highest standard with high quality finishes to form a modern and functional site.



An artist's impression of the Jenkins Lane development

WASTE SOLUTIONS – REDUCE & REUSE

Although shanks.east london is working to encourage people to recycle as much as possible, it is also important for everyone to think closely about reducing and reusing their rubbish. Here are some quick and easy ways in which you could help divert even more rubbish from being buried in landfill:

- Donate unwanted textiles - including clothing, sheets, blankets, towels and shoes (tied in pairs) - by placing them in your local textile bank or delivering them to a local charity shop.
- Stop junk mail by contacting the Mailing Preference Service, Freepost 22, London W1E 7EZ, Tel: 0845 7034599
- Recycle old carrier bags by using them as rubbish bags or take them to your local supermarket for recycling. Better still use reuseable bags
- Where possible try to use rechargeable batteries
- Buy recycled products
- Take glass and paper to your local bring site
- Take unwanted wood, scrap metal and green waste down to your local RRC site.

For details of your nearest recycling site please Freephone 0800 389 9918

Prestigious Award for New Waste Contract

The East London Waste Authority's 25-year waste contract has scooped one of the top prizes at a prestigious award ceremony recently held in London.

ELWA's contract with Shanks Waste Services Limited was selected as the 'Best Local Government Project' at the *publicprivatefinance* Awards 2003, which recognise projects involving public and private sector partnerships supported by the Government's Private Finance Initiative (PFI).

The judging panel – consisting of senior industry PFI professionals from both

the public and private sectors – described ELWA's project as "an intelligent approach to create something new" and paid testament to ELWA and Shanks for overcoming a number of complex and difficult issues during the contract procurement process.

ELWA's Managing Director, Graham Farrant, said: "I am delighted to receive this

award on behalf of everyone that has been involved in this project. I believe that this award not only recognises the commitment of both parties and their advisers to ensuring the success of the project, but is a demonstration of the modern and innovative approach that ELWA has taken to deal with the problems of waste management that we are all now faced with."

He added: "Local residents are already seeing the benefits of the new waste management service being provided by shanks.east london with improved recycling services across the four boroughs. ELWA and shanks.east london are committed to providing the local community with a waste management service that they can be proud of and which will be a flagship for London and the whole of the UK."

ELWA's Chair, Councillor Milton McKenzie, said: "I and all my ELWA colleagues are extremely pleased with this national recognition of our contract. We are confident that all of the hard work and effort that has gone in to finalising this project will continue with the delivery of a first-class waste management service to the residents of our four boroughs".

Innovative road-to-rail initiative

In addition to the 'big one' shanks.east london has signed a number of smaller yet nonetheless significant sub contracts which will ensure a high quality service to the people of east London. The new rail link is one such example.

Since the spring shanks.east london has been using Freightliner Heavy Haul (FHH) as transport operator of an innovative road-to-rail initiative.

This service operates on existing railway infrastructure and means that every year over 100,000 tonnes of rubbish, previously transported by road, is being transferred by rail.

"This is a crucial part of our commitment to the people of east London" said Allan

Barton, Managing Director of shanks.east london.

"Taking household waste from the roads and moving it to rail will bring immediate, environmentally sustainable benefits to the local community."

The new scheme, which is licensed by the Environment Agency, involves container loads of rubbish running daily between Freightliners Dagenham Dock facility and Shanks' facility at Calvert in Buckinghamshire.



Phil, Sean and Dennis join management team

shanks.east london is pleased to announce the appointment of Phil Knight, Sean Cole and Dennis Jane to the management team for the ELWA contract in east London. Their presence, commitment and 'know how' will provide a platform upon which recycling in the area can flourish.

Reporting to Operations Manager Stephen Ray, Phil officially takes on the position of Bring Site Manager, after being seconded to the position for the last few months.

Sean Cole, formerly manager at the Gerpins Lane Civic Amenity site, has been promoted to RRC Operations Manager reporting to the experienced Dennis Jane.

Dennis has been based at the Jenkins Lane site - the company's largest Civic Amenity site - for over 15 years. He will continue to oversee the running of this site. Dennis' skills and experience will be an invaluable asset to Operations Manager Stephen Ray.

Performance on target

In the twelve months from April 2002 to March 2003 over 550,000 tonnes of waste was generated in the East London Waste Authority's area. The cost of disposing of this mountain of rubbish was over £25 million and only just over 6% of the waste created was recycled.

These are facts and figures provided by ELWA and presented in the organisation's Best Value Performance Plan, which has recently been published.

Copies of the Best Value Performance Plan for 2003/04 are available to read at main council offices and libraries and can be viewed or downloaded from the website shown below.

Anyone wishing to be sent a copy should contact Alan Dawson at the telephone number shown below.

Recycling made easy

Summer is a great time to get out in the sunshine, gather your garden trimmings and clippings, and take them down to your local Reuse and Recycling Centre to be recycled.

But whether it be grafting in the garden, liberating the loft or simply spring-cleaning, a number of other materials – timber, glass, metal, wood, textiles, oil and even car batteries – that would normally be thrown out as rubbish and buried in the ground, can also be recycled.

Simply load up your car and drive down to your local Civic Amenity site where staff will guide you to the correct containers in which to put your recyclable rubbish.

Free, clean and easy, it's much simpler than you think.

Waste Man Recognised

Ken Tunbridge of shanks.east london was recently honoured with a lifetime achievement award for services to waste management.



Ken worked for the London Borough of Barking & Dagenham at the Frizlands Lane Civic Amenity site for 32 years prior to shanks.east london taking over the management of the facility. He began work in 1969 as the site's only mobile shovel driver.

Ken, now a respected supervisor, views Shanks' involvement very positively and is keen to help build a service which the community can be proud of. Operations Manager, Stephen Ray, said of Ken: "He is an excellent ambassador for Shanks in

east London, focusing on providing customer service and enhancing recycling services at Frizlands Lane. We are proud that one of the east London team has been formally recognised in this way."

The ceremony, which took place at Barking Town Hall, included a special gathering of local dignitaries headed by the then Borough Mayor, Councillor Mrs June Conyard.

Monday - Friday
9.00am - 5.00pm



ELWA/S3/03

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This newspaper is published jointly by ELWA and shanks.east london



It's easier and cheaper for residents to contact shanks.east london now that a new Freephone number is in operation. To speak to a customer services advisor at anytime please call

0800 389 9918 or visit Shanks' website at www.shanks.co.uk/eastlondon



For more information about ELWA contact Alan Dawson, ELWA Office Manager on 020 8270 4964 or via e-mail to alan.dawson@lbbd.gov.uk

Alternatively you can visit our website at www.eastlondonwaste.gov.uk